

# Confidentiality Agreement

Effective Date: 04/07/2025

This Confidentiality Agreement ("Agreement") outlines the commitment of London Bridge Health, LLC ("Coach") to protect the privacy and confidentiality of all clients ("Client") receiving mental health coaching services.

## 1. Purpose

The purpose of this Agreement is to ensure that all personal, emotional, and psychological information shared during coaching sessions remains confidential and secure.

## 2. Confidential Information

Confidential Information includes, but is not limited to:

- Personal details (e.g., name, contact information, family background)
- Session content, coaching goals, and progress
- Medical or psychological history disclosed during sessions
- Any other sensitive or private information shared by the Client

## 3. Confidentiality Commitment

The Coach agrees to:

- Maintain strict confidentiality of all Client information
- Not disclose any Client information to third parties without written consent
- Store records securely and only allow access to authorized personnel

## 4. Exceptions to Confidentiality

## Confidentiality Agreement

Confidentiality may be broken under the following circumstances:

- If the Client poses a risk of harm to themselves or others
- If there is suspected abuse or neglect of a child, elderly person, or vulnerable adult
- If required by law, court order, or legal proceedings
- If the Client provides written consent to release information to a third party

### 5. Client Acknowledgment

By receiving services from London Bridge Health, LLC, the Client acknowledges and agrees to the terms of this Confidentiality Agreement. The Client understands their rights to privacy and the limitations of confidentiality as outlined above.

### 6. Contact Information

London Bridge Health, LLC

Mailing Address: 1765 O'Neal Ln, Baton Rouge, LA 70816

Email: [info@londonbh.com](mailto:info@londonbh.com)

Signature (for printed versions):

Client Name: \_\_\_\_\_

Client Signature: \_\_\_\_\_

Date: \_\_\_\_\_